

Collections Bundle

Get paid faster, reduce bad debt and improve the patient financial experience

In this age of high deductible health plans and high premiums, collecting point-of-service payments and payments from self-pay patients is proving difficult for providers.

Advanced collections solutions from Experian Health make it a lot easier to reduce your bad debt pain. Our tools integrate accurate, real-time data and analytics to help you collect effectively and sensitively—and get paid in a more timely way.

How we do it

- **Collections Optimization Manager** – Segment and prioritize past-due patient accounts by identifying patients' ability to pay, monitoring financial triggers, managing collections agency performance and leveraging ongoing consultative services
- **Compliance Manager** – Monitor collections agency behavior and manage reputational risk
- **Coverage Discovery®** – Find previously unidentified Medicare, Medicaid and commercial insurance coverage
- **Identity Verification** – Validate and correct demographic data during pre-registration and check-in by instantly accessing accurate name, address, Social Security number, date of birth, phone number, and insurance coverage data
- **PatientDial** – Increase collections with our cloud-based dialing platform that offers both inbound and outbound communication options
- **Patient Financial Clearance** – Assess and assign patients to the appropriate financial pathway based on likelihood to pay and their qualification for assistance. Works well with Registration QA, Passport Eligibility, and Patient Estimates.
- **PaymentSafe®** – Provide your patients with a secure method of submitting payments online
- **Return Mail** – Automatic correction of known bad addresses returned as undeliverable by the U.S. Postal Service® (USPS)

What you get

Validate patient identity

Reduce bad debt

Increase patient collections

Protect patients and your organization's reputation

Reduce accounts receivable days

Improve patient satisfaction

Speed payer reimbursement

We help you easily balance your efforts between patient collection and patient satisfaction. Whether guiding patients to financial assistance programs, collecting from self-pay patients or capturing the balance after insurance has paid for insured patients, Experian Health's solutions give you a well-coordinated, customized collections approach.